

Cypress Center Visitor Guidelines

Revised 1/29/2025

1. Visiting hours are from 1pm -2:30pm and 6:00pm - 7:30pm daily. Visiting at any other time is reserved for family emergencies and rare extenuating circumstances only. If you need to visit during an unscheduled time, you must call the unit ahead of time and speak to the charge nurse to obtain permission to do so. Please note that there is always a possibility that permission may not be granted (i.e. due to current medical/psychiatric emergencies on the unit, etc.).
2. When arriving for visiting hours, please ring the buzzer, and wait to be identified by the staff. We always inform our patients when they have visitors, and it is their decision whether they are agreeable to the visit or not. In some instances, visitors may not be allowed to visit if it is deemed by our medical provider that such a visit would be counter-therapeutic to the patient's care.
3. Please postpone your visit if you are feeling unwell.
4. All visitors are required to wear a visitor's badge and to sign-in.
5. Visitors may not bring in **any** food and drink during visiting hours.
6. All bags, pocketbooks, cellphones, tablets, and coats/jackets are prohibited on the Cypress Center unit. We have lockers available just outside our unit doors to store these items securely during your visit. Otherwise, please plan to secure these items in your car trunk prior to entering the building.
7. Once searched, the staff must log any patient items that are brought by visitors, so that any stored items can be returned to patients upon discharge.
8. Due to HIPAA laws that protect personal health information of all our patients, we respectfully ask visitors to refrain from using any device capable of accessing the internet while on the Cypress Center unit.
9. Cypress Center is a smoke-free environment. Visitors are not allowed to bring in tobacco products or smoking paraphernalia of any kind for patients of the Cypress Center.
10. Because we have minimal storage for patients' belongings, please do not bring in more than 2-3 days of clothing. Larger items cannot be stored, and should not be brought in. Visitors may not bring in pillows, blankets, or stuffed animals of any kind.
11. No one under the age of 18 is permitted to visit. Only ONE visitor allowed per patient per visit.
12. Visitors are expected to abide by the confidentiality agreement written on the sign-in sheet.
13. Sexual activity between individuals on the Cypress Center is strictly prohibited. Furthermore, all patients and their visitors are to refrain from any sexual or intimate physical contact while on the unit.
14. Visitors are asked to respect the environment of other patients by refraining from loud and disruptive conversation. Visitors may not, under any circumstances, visit with patients in their rooms.
15. Meals and snacks served at Cypress Center are for patients only.
16. If at any time, you wish to speak with a staff member during your visit, please feel free to ask for assistance at the nurse's station. We will be happy to help you with any questions or concerns.