

988 Service Flow

National 988 Suicide & Crisis Lifeline Services

Call, text or chat.
24/7/365, free and anonymous



Caller is connected to the National 988 Suicide & Crisis Lifeline



Press "1"
to be routed to
Veterans Crisis Line



Press "2"
to be routed to
Spanish subnetwork

If options 1 or 2 are not selected, call is routed to local lifeline center based on area code.
Calls from the 603 area code call will be routed to NH center first.



If first local center is unable to answer,
call is routed to a back-up NH center.
If both NH centers are unable to answer,
call will be routed to the national back-up network.

